



What does this privacy policy cover?

This privacy policy covers our use of your personal information which is collected through or in connection with this site. For the purposes of this policy, "this site" means the www.mpwsecuritysolutions.co.uk web site

Who is responsible for the personal information collected on this site?

MPW Security Solutions controls the personal data collected on this site.

Information collection and use

We collect and use personal information (including name, address, telephone number and email) in order to:

- respond to queries or requests submitted by you
- process orders or applications submitted by you
- administer or otherwise carry out our obligations in relation to any agreement you have with us
- anticipate and resolve problems with any goods or services supplied to you
- create products or services that may meet your needs.

Providing you with additional information and sharing your information

From time to time we would like to use your personal information for purposes other than as set out in the above section. We believe that these additional uses will be of benefit to you. However, we understand that you may not wish us to use your information in this way. We will not use your information for the purposes set out below if you have indicated that you do not wish us to use your information in this way when submitting the information. Additionally, if at any time you wish us to stop using your information for any or all of the below purposes, please let us know. We will stop the use of your information for such purposes as soon as it is reasonably possible to do so. In such case we will, however, continue to use your personal data for the purposes set out in the above section for as

long as it is reasonable to do so. From time to time we would like to use the information you supply to us for:

- market research and tracking of sales data

- informing you about our products and services, which may include contacting you by telephone

Collection of non-personal information

We may automatically collect non-personal information about you such as the type of internet browsers you use or the web site from which you linked to our site. You cannot be identified from this information and it is only used to assist us in providing an effective service on this web site.

The use of cookies

We may store some information (commonly known as a "cookie") on your computer when you look at our site. We are able to read these cookies for information purposes when you revisit our web site. The type of information we collect as a result of a cookie being accepted by you is specific to your PC and includes the IP address, the date and time the PC visited the web site, what parts of our web site were looked at and whether the web pages requested were delivered successfully. This information is anonymous; it represents a computer rather than a person. We use the cookie information to improve our knowledge of the use of our web site and to enable us to be able to ascertain whether the web site is operating at an optimal level. This allows us to enhance our web offerings to you and to provide an enjoyable and an innovative online experience. You can erase or block this information by changing the settings on your computer (please refer to your help screens or manuals). If you do erase or block this information you may not be able to utilise some features of the site.

E-mail Facilities

If at any time this site offers any e-mail, [feedback] or forum facilities, we may collect the information which you disclose. Such information will be used in accordance with this privacy policy.

Keeping our records accurate

We aim to keep our information about you as accurate as possible. If you would like to review or change the details you have supplied us with, please contact us as set out below.

Will this privacy policy change?

From time to time we may make changes to this privacy policy. If we make any substantial changes to this privacy policy and the way in which we use your personal data we will post these changes on this page and will do our best to notify you of any significant changes. Please check our privacy policy on a regular basis.

How you can contact us

If you would like to contact MPW Security Solutions about our privacy policy, you can do so by emailing us at info@mpwsecuritysolutions.co.uk